

# Hedge Fund ALERT

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## Firms Peddle Middle-Office 'Lift-Outs'

A growing number of fund administrators are expanding their repertoire from basic valuation and reporting services to such middle-office functions as portfolio maintenance, risk management and profit-and-loss analysis.

**GlobeOp, Omnium and State Street** are among the administration firms poised to announce or implement middle-office "lift-outs" in the coming months. The contracts cover a range of functions, from monitoring and servicing derivatives portfolios to modeling new trading strategies.

"Years ago the administrator was a box-check to keep investors happy," said **John Buckley**, president of Omnium, a unit of **Citadel**. "Now, the administrator is moving into the value-add role of being a natural extension of the client."

Other fund administrators pitching middle-office lift-outs include industry leader **Citco**, as well as **Citigroup, Cortland Fund Services, LaCrosse Global Fund Services** and **Viteos**. These firms see middle-office work as a new source of revenue with higher margins than their bread-and-butter business of trade reconciliation, portfolio valuation and preparation of reports for investors.

A small number of fund managers tried outsourcing their middle-office functions prior to the financial crisis, but the trend stalled because of the significant upfront costs involved. Now, middle-office lift-outs are back in vogue — especially among smaller firms looking to keep a lid on payroll, said **Matthew Nelson**, director of market intelligence for technology firm **Omgeo**. "Outsourcing to a provider that already has connections into the hedge fund and is handling vital back-office services becomes a lot easier," he said. "There is already a trust established."

Pricing varies widely, depending on the size of the client and range of services provided. "Our 'elevator speech' is we can

provide a professional staff for less than the cost of one or two senior people," said **Thomas Pearson**, president of Cortland Fund Services.

In addition to the potential cost savings, fund managers are feeling pressure from investors to engage third-party professionals to ensure the safety of their assets. Coming out of the financial crisis, many investors demanded hedge funds hire outside administrators to provide objective calculations of net asset value. Now, some of those same investors are making similar arguments with respect to middle-office functions.

"It does feel like the trend is increasing," said **Stuart Feffer**, co-chief executive officer of New York-based **LaCrosse**. "When we first launched our firm in early 2007, we had to do a lot of explaining about outsourcing. Now, it seems to be an option everyone at least has to consider."

**GlobeOp** announced last month that it won a contract to provide middle- and back-office services for the \$15 billion **European Credit Management**, a unit of **Wells Fargo**. "Other large funds considering a lift-out model may find this pretty interesting," **GlobeOp** president **Vernon Barback** said of the deal. "The manager enjoys the operations leverage **GlobeOp** provides, reduces costs and wins the freedom to focus on core strengths."

In addition to the standard fare, **GlobeOp** will provide daily profit-and-loss statements, risk reporting and modeling of investment strategies.

With the contract, **GlobeOp's** assets under administration will jump to \$146 billion.

Some, however, remain wary about outsourcing such critical functions as risk management. "Make the wrong decision and it can be, at best, a big waste of resources, and, at worst, financially disastrous," said an executive at an administration firm that doesn't offer middle-office lift-outs. ❖

